

FAQ

Where is this event located?

Concert under the stars will be located in The Docks precinct which is the outdoor area between loesco Cucina and Cove Tavern.

What are examples of items that I cannot bring?

Pets and dogs

Chairs, seating, beanbags and picnic rugs

Golf buggies within the fenced precinct

Food and drinks

Alcoholic beverages as it is a licensed event

Umbrellas, gazebos etc

Esky or coolers

Can I bring my own chair?

No, seating will be provided and all tickets will have an allocated seat number.

Can I bring my own food and drink?

No food and drinks will be permitted at this event. There will be security checks at the gate. This is a licensed event alcohol will be available to purchase via the Bimbadgen Wine Bar and each guest will receive a complimentary glass of NV Sparkling on arrival. Restaurants and bars will be open prior to the concert for restaurant bookings or meals and drinks beforehand.

Can I bring alcohol?

No alcohol is permitted as it is a licensed event, drinks will be available to purchase.

How do I get my free drink with my ticket?

You will be provided a coupon upon entry that will be presented at the Bimbadgen Wine Bar for your complimentary glass of sparkling.

If I don't want/drink wine or sparkling can I get something else?

No, the complimentary drink available is Bimbadgen NV Sparkling and is not transferrable to another beverage.

What can I bring to this event?

- ▶ Ponchos
- ▶ Small bags
- ▶ Working guide dogs and assistance dogs

Will there be a cloakroom?

No there will not be a cloakroom available

What happens if it rains?

If light showers are scheduled the concert will go ahead and ticket holders are advised to bring ponchos (not umbrellas). If heavy rain is scheduled an alternative indoors location will be communicated to all guests prior to the event.

What time do gates open?

Gates open at 7.50pm

What is the event schedule?

Rocco Speranza starts at 8.00pm sharp

Full Force Swing Band starts at 8.45pm

Show finishes at 10.00pm

What time does the event finish?

10.00pm

Where can I park?

Cars can park in the main car park of Sanctuary Cove outside Jabiru House and sales office or near the IGA, the car park behind Cove Tavern will also be open

Golf Buggies will not be permitted in the area and can park in designated golf buggy parking spaces throughout Sanctuary Cove

What do I need to bring with me?

Ticket either printed or on your phone to be scanned for entry

COVID vaccination certificate

Are passouts available?

Yes, passouts are available to access to bathroom facilities. Please always carry your ticket with you.

I have access and mobility needs what do I do?

Please contact Sanctuary Cove on 55776500 to organise appropriate arrangements.